**Fire People Operations**

AngelTrack’s **Fire People Operations** system is a comprehensive HR management suite designed specifically for fire and EMS departments. It covers everything from certificate tracking to truck assignments, station assignments, employment documents, onboarding, communication preferences, announcements, scheduling, timeclock, payroll, immunizations, achievements, and more. This integrated solution ensures that all HR needs are met efficiently and effectively.

* **Integration with Employee Incidents System**: This feature allows for secure, asynchronous collection of incident information. Any employee can submit an incident, and supervisors can assign tasks to gather evidence, such as statements or signatures, and adjudicate the incident. The entire process is documented, providing a legal trail of evidence for an employee’s HR file.
* **Role-Based Permissions System**: Administrators can restrict access to system features based on job titles, with each role conveying specific permissions. Employees can belong to multiple roles, and certain roles, like Captain or Lieutenant, have tiers for added flexibility. This system ensures that access is granted appropriately, based on the needs and responsibilities of each user.
* **Smart Time Clock System**: AngelTrack’s Time Clock offers advanced features like on-call pay tracking, automatic switches from on-call to on-duty, and a High Security mode. The integrated terminal system restricts clock-ins to specific computers, while certificate awareness ensures compliance with necessary certifications. The system also provides overtime warnings and detailed audit trails to maintain accurate records and compliance.
* **Employee Announcements Tracking**: The system tracks all employee announcements, including the ability to attach reference documents and collect signatures for acknowledgment. Announcements can be targeted to specific roles or all employees, and the system ensures that announcements cannot be bypassed without acknowledgment. This feature creates a legal chain of evidence for all communications.
* **Perfect Vertical Integration**: AngelTrack’s Fire People Operations system seamlessly integrates with related systems such as Crew Scheduling, Vehicle Assignment, TimeClock/Payroll, Dispatch, and Compliance. This integration ensures that all aspects of personnel management are aligned and work together efficiently.
* **Smart Coverage Projections**: The system performs statistical analysis on previous call volumes to provide intelligent staffing recommendations for specific days of the week. These projections help optimize Unit Hour Utilization (UHU), ensuring that your department is staffed appropriately based on historical data and trends.

AngelTrack’s **Fire People Operations** system is a powerful, all-in-one solution designed to streamline HR management, improve compliance, and optimize staffing for fire and EMS departments.

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